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Government
Publications

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A Guide

To Your

Personal


Fight Against

Inflation



Anti-Inflation
Board

Commission de lutte
contre l'inflation



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The best inflation fighter in Canada is you.

When you shop around and shop carefully, you're fighting inflation. When you turn off a light or lower the thermostat, you're fighting inflation. When you work to understand the real problems, to learn where high prices come from, how higher prices and higher wage demands feed on each other, you're fighting inflation.

You can also fight inflation by knowing who is responsible for the different parts of the prices, profits and income control program. Because then you can apply pressure where it does the most good. You can ask questions. And get answers.

Canada is a nation with many jurisdictions. The Anti-Inflation Program, announced by the Federal Government on October 14, 1975, applies in all these jurisdictions. But it falls to various authorities in different places to implement the controls.

Every corporation, government department, organization or institution that sells a product or service, or that levies charges of any kind, has a responsibility to observe the spirit of the anti-inflation guidelines. This doesn't mean that they are not allowed to raise their prices, fees or charges. The Anti-Inflation Program is not a price freeze program. But any increase in prices or charges should arise only out of increased costs in producing the product or service being sold.

This booklet is intended as a guide for your personal fight against inflation. If you notice a price increase that seems unreasonable or unjustified, you should complain about it. You should find out the reasons for the increase. If the reasons are not good, you should bring the matter to the attention of the authorities.

The authorities in various areas of public and private commerce are listed in this booklet. As you probably know, the federal government has established an Anti-Inflation Board which has the power to monitor prices in much of the private sector. But the AIB does not control everything. When the Anti-Inflation Program was announced, there were already many regulatory agencies in existence with authority over the rates of companies in certain areas of the economy. These agencies have retained their authority, but have been asked to see that rate increases conform to the anti-inflation guidelines.

Similarly, the federal and provincial governments have kept to themselves the responsibility to determine tax rates and public pension and insurance rates and certain other charges for non-commercial services. And municipalities retain responsibility for setting certain rates, such as public transit fares, property taxes and public parking charges.

If you need information about prices or taxes or fees, or if you want to complain, whom should you ask? How can you find the right address?

How to use this booklet

On pages 4 to 5 of this pamphlet you will find a list of products and services which you, as a consumer, will normally have reason to buy. Or charges which, as a taxpayer, you will be subject to.

If you have a question about any increase in prices or charges, first get in touch with the company, government or organization that instituted the increase. If you are not satisfied with the reply, consult the list of products and services to find the one which relates to the increase you are concerned about (rents or taxes or electricity rates or food prices or public transit fares, etc.). Here you will find a reference telling you whether the area of

activity falls within the jurisdiction of the Anti-Inflation Board, or the federal government, or provincial governments, or some regulatory agency.

Starting on Page 6 is a list of addresses for the AIB and government ministries or agencies that have responsibility, under the Anti-Inflation Program, to control certain prices. If the price you are concerned about falls within a federal jurisdiction, write the appropriate ministry or agency. If it is a provincial matter, or a municipal one, you will find under the name of each province or territory the addresses of the major departments or provincial agencies that have regulatory responsibility for prices and rates.

In other words, this is your anti-inflation address book—your Directory. If you have a problem with prices, use it often and make your opinions count. The harder you fight inflation, the sooner the battle will be won.

Products and services

For information about:

Air fares

Air freight charges

Bank charges

Cable TV rates

Clothing & Footwear prices*

Construction prices

Consumer products prices*

Educational fees

Electricity rates

Food prices**

Gasoline, fuel prices

Health service charges

Highway freight charges

Highway passenger fares

Industrial materials prices*

Insurance & pension rates,
public***

Insurance rates, private

Interest rates, private

Licences, entertainment

Licences, food & beverage

Licences, motor vehicle

Liquor prices

Lotteries

Mortgage rates

Natural gas rates

Parking rates (public lots)

Pharmaceutical prices*

Professional fees

Property taxes****

Contact:

Canadian Transport
Commission (Federal)

Canadian Transport
Commission (Federal)

Anti-Inflation Board
(Federal)

Canadian Radio-
Television Commission
(Federal)

AIB (Federal)

AIB (Federal)

AIB (Federal)

Provincial Govt.

Provincial Govt.

AIB (Federal)

Energy Supplies
Allocation Board
(Federal)

Provincial Govt.

Provincial Govt.

Provincial Govt.

AIB (Federal)

Federal Govt.

Provincial Govt.

AIB (Federal)

AIB (Federal)

(Municipal)

Provincial Dep't of
Mun. Affairs

(Municipal)

Provincial Dep't of
Mun. Affairs

Provincial Govt.

Provincial Govt.

Provincial Govt.

AIB (Federal)

Provincial Govt.

(Municipal)

Provincial Dep't of
Mun. Affairs

AIB (Federal)

AIB (Federal)

(Municipal)

Provincial Dep't of
Mun. Affairs

Public transit, local (bus, metro)	(Municipal) Provincial Dep't of Mun. Affairs
Railway fares	Canadian Transport Commission (Federal)
Railway freight charges	Canadian Transport Commission (Federal)
Rents	Provincial Govt.
Shipping rates	AIB (Federal)
Taxation rates****	Federal Dept. of Finance; Provincial depts. of Finance
Taxi rates	(Municipal) Provincial Dep't of Mun. Affairs
Telegraph rates	Canadian Radio- Television Commission (Federal)
Telephone rates	For Que., Ont., B.C., Yukon and N.W.T.— Canadian Radio— Television Commission (Federal); For others— Provincial Govts. AIB (Federal)
Union dues	Provincial
Utilities	(Municipal)
Water rates	Provincial Dep't of Mun. Affairs

*The AIB monitors price movements in the private sector, but only for larger companies (over 500 employees) or in specified industries (e.g. construction).

**There is no control on food prices "at the farm gate". The profits of large food distributors are controlled by AIB.

***Public pension and insurance rates that are actuarially determined are not subject to control.

****Taxation rates are not controlled under the program, but governments have expressed their willingness to observe the spirit of the guidelines while setting appropriate fiscal policies to meet public sector needs.

Anti-Inflation Board, National Office

Box 1750
Station B
Ottawa, Ont.
K1P 6B1

telephone
996-1072

Anti-Inflation Board, Regional Offices

Atlantic:

Box 1673	telephone
Main Terminal	426-7910
Halifax, N.S.	
B3J 2Z1	

Québec:

C.P. 15930	téléphone
Bureau de poste central	694-7785
Québec (Qué.)	
G1K 7X2	

Montréal:

C.P. 6059	téléphone
Succursale A	283-3895
Montréal (Qué.)	
H3C 3A7	

Ontario:

Box 4260, Station A	telephone
Toronto, Ont.	369-3975
M5W 1V9	

Prairies:

Box 9950	telephone
Main Terminal	985-6285
Winnipeg, Man.	
R3C 3A4	

British Columbia:

Box 30, Station A	outside
Vancouver, B.C.	Vancouver
V6C 2L8	telephone
	544-6801
from Vancouver only	666-6801

FEDERAL GOVERNMENT

General Enquiry:

Your Member of Parliament
Parliament Buildings
Ottawa, Ont.
K1A 0A6

Air, Rail Rates:

Canadian Transport Commission (CTC)
275 Slater St.
Ottawa, Ont.
K1A 0N9

Consumer Products:

Consumer & Corporate Affairs
Consumer Services Branch
Box 99
Ottawa, Ont.
K1N 8P9

Atlantic Region:

6th Floor, Montreal Tower
5151 George St.
Halifax, N.S.
B3J 1M5

Québec Région

1200 Place Dupuis
855, rue Ste-Catherine E.
Montréal (Qué.)
H2L 4N4

Ontario Region:

706 Global House
480 University Ave.
Toronto, Ont.
M5G 1V2

Prairie Region:

300-303 Main St.
Canadian Grain Comm. Bldg.
Winnipeg, Man.
R3C 3G7

Pacific Region:

Dept. of Consumer and Corp. Affairs
Box 10059, Pacific Centre
700 W. Georgia St.
Vancouver, B.C.
V7Y 1C9

Energy Mines & Resources:

National Energy Board
Trebla Building
473 Albert St.
Ottawa, Ont.
K1A 0E5

Fuel:

Energy Supplies Allocation Board (ESAB)
219 Laurier W.
P.O. Box 2578
Station D
Ottawa, Ont. K1P 5W6

Mortgage Rates, Public:

Central Mortgage & Housing Corp. (CMHC)
Montreal Rd.
Ottawa, Ont.
K1A 0P7

Taxation:

Department of Finance
Place Bell Canada
160 Elgin St.
Ottawa, Ont.
K1A 0G5

Telecommunications, Cable TV:

Canadian Radio-Television Commission
(CRTC),
Berger Building
100 Metcalfe St.
Ottawa, Ont.
K1A 0N2

NEWFOUNDLAND

All Consumer Products:

Consumer Affairs Bureau
Dept. Provincial Affairs & Environment
Confederation Bldg., P.O. Box 4750
St. John's, Nfld. A1C 5T7

Hydro:

Newfoundland Light and Power Co. Ltd.
Kenmount Rd., P.O. Box 8910
St. John's, Nfld. A1B 3P6

Municipal Taxes:

Contact municipality.

Provincial Taxes:

Tax Information
Dept. of Finance
Confederation Bldg.
St. John's, Nfld.

Rents:

Landlord Tenants Relations Div.
Dept. Provincial Affairs & Environment
Confederation Bldg., P.O. Box 4750
St. John's, Nfld. A1C 5T7

Telephone:

Newfoundland Telephone Co.
Duckworth St., P.O. Box 2110
St. John's, Nfld. A1C 5H6

PRINCE EDWARD ISLAND

Highway Transport Rates:

Public Utilities Commission
P.O. Box 577
Charlottetown, P.E.I.
C1A 7X1

Hospital, Nursing Home Charges:

Division of Consumer
P.O. Box 2000
Charlottetown, P.E.I.
C1A 7N8

Hydro:

Public Utilities Commission
P.O. Box 577
Charlottetown, P.E.I.
C1A 7X1

Liquor:

P.E.I. Liquor Control Commission
P.O. Box 967
Charlottetown, P.E.I. C1A 7M4

Motor Vehicles:

Registrar of Motor Vehicles
P.O. Box 2000
Charlottetown, P.E.I. C1A 7N8

Municipal Taxes:

Contact municipality

Rents:

Rentalsman
147 Pownal St.
Charlottetown, P.E.I. C1A 3W7

Taxes:

Minister of Finance
P.O. Box 2000
Charlottetown, P.E.I.
C1A 7N8

Telephone & Telecommunications:

Public Utilities Commission
P.O. Box 577
Charlottetown, P.E.I.
C1A 7X1

Other Gov't Charges:

Minister of Finance
P.O. Box 2000
Charlottetown, P.E.I.
C1A 7N8

NOVA SCOTIA

Municipal Enquiries:

Department of Municipal Affairs
Box 216
Halifax, N.S.
B3J 2M4

Consumer Products:

Consumer Services Bureau
Box 998
Halifax, N.S.
B3J 2X3

Health Services:

Health Services and Insurance Comm.
Suite 311
Lord Nelson Bldg.
Halifax, N.S.
B3J 1H2

Hydro:

Nova Scotia Power Corporation
Scotia Square
P.O. Box 910
Halifax, N.S.
B3J 2W5

Liquor:

Nova Scotia Liquor Commission
6716 Young St.
P.O. Box 968
Halifax, N.S. B3J 2W8

Motor Vehicles:

Registry of Motor Vehicles
Department of Highways
6061 Young St.
Halifax, N.S. B3K 2A3

Provincial Taxes:

Nova Scotia Provincial Tax Commission
Johnston Bldg.
5182 Prince St.
Box 755
Halifax, N.S.
B3J 2V4

Rents:

Rent Review Commission
1599 Hollis St.
Box 820
Halifax, N.S. B3J 2V2

Residential Tenancies Boards:**Halifax:**

see Rent Review Commission

Northern Counties:

58 Willow St.

Truro, N.S. B2N 4Z6

Strait & Eastern Counties:

Rooms 111-113

Dormitory Bldg.

Canso Vocational School

Port Hawkesbury, N.S. B0E 2V0

Western Counties:

Provincial Bldg.

Starr's Road

Yarmouth, N.S.

Valley:

233-234 Provincial Bldg.

120 Exhibition St.

Kentville, N.S. B4N 1C4

Cape Breton and Victoria Counties:

278 George St.

Sydney, N.S. B1P 1J6

Residential Tenancies Officer

188 Churchill St.

Bridgewater, N.S. B4V 1S3

Telecommunications:

Maritime Telegraph and Telephone Co. Ltd.

1520 Hollis St.

Halifax, N.S.

B3J 1V2

NEW BRUNSWICK

General Enquiry

Prices and Incomes Bureau

Dept. of Finance

P.O. Box 6000

Fredericton, N.B.

E3B 5H1

Consumer Products:

Provincial Consumer Bureau

P.O. Box 6000

Fredericton, N.B.

E3B 5H1

or

P.O. Box 1428
Moncton, N.B.
E1C 8T6

or

P.O. Box 6458
Station "A"
Saint John, N.B.
E2L 4R9

Hydro:

N.B. Electric Power Commission
527 King Street
Fredericton, N.B.
E3B 4X1

Liquor:

New Brunswick Liquor Corporation
Old Wilsey Rd.
Fredericton, N.B.
E3B 5B8

Motor Vehicle Licences:

Motor Vehicle Bureau
Dept. of Provincial Secretary
P.O. Box 6000
Fredericton, N.B.
E3B 5H1

Municipal Taxes and Charges:

Contact municipality concerned, or,
Department of Municipal Affairs
P.O. Box 6000
Fredericton, N.B.
E3B 5H1

Provincial Taxes:

Taxation & Fiscal Policy Branch
Department of Finance
P.O. Box 6000
Fredericton, N.B. E3B 5H1

Rents:

Any Regional Assessment Office
of the Dept. of Municipal Affairs,
or,
Chief Rent Review Officer
Dept. of Municipal Affairs
P.O. Box 6000
Fredericton, N.B.
E3B 5H1

Telephone and Other Utilities:

Board of Commissioners of Public Utilities
110 Charlotte St.
Saint John, N.B.
E2L 2J4

QUÉBEC

General Enquiry:

Régie des mesures anti-inflationnistes
25, rue St-Louis
Québec, Qué. G1R 3Y8.
643-7952

Régie des mesures anti-inflationnistes
10 est, rue Craig
Édifice du Palais de justice
6e étage
Montréal (Qué.) H2Y 1A2
873-6268

ONTARIO

Gasoline:

Information Officer
Ministry of Energy
12th floor
56 Wellesley St. W.
Toronto, Ont.
M7A 2B7

Hospitals:

Communications Branch
Ministry of Health
9th floor
Hepburn Block
80 Grosvenor St.
Toronto, Ont.
M7A 1S2

Hydro:

Ontario Hydro Commission
700 University Ave.
Toronto, Ont.
M5G 1X6

Liquor:

Liquor Control Board
55 Lakeshore Blvd. E.
Toronto, Ont.
M5E 1A4

Motor Vehicle Registration:

Drivers and Vehicles Branch
Ministry of Transportation and
Communications
1201 Wilson Ave.
Downsview, Ont.
M3M 1J8

Municipal Taxes:

Treasurer of Municipality or, for further information,
Ministry of Treasury Economics and
Intergovernmental Affairs
Municipal Finance Branch
5th floor,
Frost Building S.
Toronto, Ont.
M7A 1Y7
(and its regional offices)

Natural Gas:

Ontario Energy Board
9th floor
14 Carleton St.
Toronto, Ont.
M5B 1K2

Pensions, Securities, Insurance, Lotteries:

Consumer Protection Bureau
Ministry of Consumer and
Commercial Relations
555 Yonge St.
Toronto, Ont.
M7A 2H6

Provincial Taxes:

Office of the Provincial Coordinator
Anti-Inflation Program
6th floor
Frost Bldg. S.
Queens Park
Toronto, Ont.
M7A 1Y7

Rents:

Ontario Rent Review
Box 5370
Postal Station A
Toronto, Ont.
M5W 1N6

MANITOBA

Highway Transport:

Highway Traffic & Motor Transport Board
1075 Portage Ave.
Winnipeg, Man. R3G 0S1

Hydro:

Manitoba Hydro
Box 815
Winnipeg, Man. R3C 2P4

Insurance Rates, Public:

Manitoba Public Ins. Corp.
Winnipeg Office
6th floor, 330 Portage Ave.
Winnipeg, Man. R3C 3E9

Liquor:

Manitoba Liquor Control Commission
1555 Buffalo Place
Fort Garry, Man. R3T 1L9

Motor Vehicles:

Motor Vehicle Branch
1075 Portage Avenue
Winnipeg, Man. R3G 0S1

Municipal Charges:

Secretary-Treasurer of Municipality or,
for further information
Department of Municipal Affairs
Legislative Building
Winnipeg, Man. R3C 0V8

Assessment
13th Floor
405 Broadway Ave.
Winnipeg, Man. R3C 3L6

Budget & Finance
116 Edmonton St.
Winnipeg, Man. R3C 1R2

Consumer Products:

Consumers Bureau
210 Osborne St. N.
Winnipeg, Man. R3C 1V4

Rents: Manitoba Rent Review Board

Room 203
379 Broadway Ave.
Winnipeg, Man. R3C 0V3

Taxi Fares:

The Taxicab Board
Highway Services Bldg.
1075 Portage Ave.
Winnipeg, Man.
R3G 0S1

Telephone:

Manitoba Telephone System
489 Empress St.
Winnipeg, Man.
R3C 0A2

Utilities:

The Public Utilities Board
379 Broadway
Winnipeg, Man. R3C 0V3

SASKATCHEWAN

Government Charges: i.e. Provincial Dept., Crown Corp., Municipalities, School Boards, Hospitals, Public Clinics, Nursing Homes.

Saskatchewan Public Sector Price &
Compensation Board

3505 Albert St.

Regina, Sask. S4S 3P3

565-2920

Highway Transport:

Saskatchewan Transportation Co.

2041 Hamilton St.

Regina, Sask. S4P 2E2

Highway Traffic Board

1736 Scarth St.

Regina, Sask.

S4P 0S2

Hydro:

Saskatchewan Power Corporation

Saskatchewan Power Bldg.

Victoria & Scarth

Regina, Sask.

Insurance Rates:

Saskatchewan Government Insurance Office

2215-11th Ave.

Regina, Sask. S4P 0J9

Rents:

Office of the Rentalsman

1350 Osler St.

Regina, Sask. S4R 1W7

Telephone:

Saskatchewan Telecommunications
SASKTEL
2350 Albert St.
Regina, Sask.
S4P 2Y5

ALBERTA

Auto Insurance:

Automobile Insurance Board
9th floor, Petroleum Plaza
North Tower
9945 – 108th Street
Edmonton, Alta.
T5K 2G6

Consumer Products:

Consumer Affairs Branch
Department of Consumer Affairs
9915 – 108th Street
Edmonton, Alta.
T5K 2H7

Health Services:

Alberta Hospital Services Commission
9945 – 108th Street
Edmonton, Alta.
T5J 2P4

Highway Transport:

Motor Transport Branch
Dept. of Transportation
2nd floor, Boardwalk
Edmonton, Alta.

Insurance Enquiries:

Insurance and Real Estate Branch
Dept. of Consumer Affairs
9915 – 108th Street
Edmonton, Alta.
T5K 2H7

Liquor:

Alberta Liquor Control Board
Information Officer
Box 2360
Edmonton, Alta.
T5J 2R4

Motor Vehicles:

Motor Vehicle Branch
Department of Transportation
Licensing, Administration and Information
10th floor, Park Square
10001 Bellamy Hill
Edmonton, Alta.

Rents:

Rent Regulation Appeal Board
9915 – 108th Street
Edmonton, Alta. T5K 2G8
Calgary Regional Office
Suite 263
1636 – 14th Avenue N.W.
Calgary, Alta. T2N 1M7
Medicine Hat Regional Office
770 – 6th Street S.W.
Medicine Hat, Alta. T1A 4J6
Grande Prairie Regional Office
Room 307
9905 – 100th Street
Grande Prairie, Alta. T8V 2L8
Red Deer Regional Office
P.O. Box 5002
Red Deer, Alta. T4N 5Y5
Lethbridge Regional Office
Room 510
740 – 4th Avenue S.
Lethbridge, Alta. T1J 0N9

Taxation:

Treasury Department
Room 404
9515 – 107th Street
Edmonton, Alta. T5K 2C1

Utilities:

Public Utilities Board
10055 – 106th Street
Edmonton, Alta.
T5J 2Y2

BRITISH COLUMBIA

General Enquiry:

Department of Consumer Services
Parliament Buildings
Victoria, B.C.
V8V 1X4

Auto Insurance:

General Manager
I.C.B.C.
P.O. Box 11131,
Royal Centre
Vancouver, B.C.
V6E 3R4

Consumer Products:

Department of Consumer Services
Storefront Offices:
838 Fort Street
Victoria, B.C.
V8W 1H8
204-370 East Broadway Ave.
Kingsgate Mall
Vancouver, B.C.
V5T 4G5
124 Seymour Street
Kamloops, B.C.
V2C 2E1
395 Victoria Street
Prince George, B.C.
V2L 2J6

Energy:

B.C. Energy Commission
1177 West Hastings St.
Vancouver, B.C.
V6E 2L7

Health Services:

Medical Services Commission
Parliament Bldgs.
Victoria, B.C.
V8V 1X4

Highway Transport:

Suite 501
Kapilano 100
Park Royal
West Vancouver, B.C.
V7T 1A2

Hydro:

B.C. Hydro,
970 Burrard St.
Vancouver, B.C.
V6Z 1Y3

Liquor:

Liquor Administration Branch
3200 East Broadway Ave.
Vancouver, B.C.
V5M 1Z6

Motor Vehicle Registration:

Superintendent
Motor Vehicle Branch
Parliament Bldgs.
Victoria, B.C.
V8V 2H3

Rents:

Rentalsman,
525 Seymour St.
Vancouver, B.C.
V6B 2H7

Rent Review Commission
1190 Melville St.
Vancouver, B.C.
V6B 4G3

Taxation:

Department of Finance
Parliament Bldgs.
Victoria, B.C.
V8V 1X4

YUKON

General Enquiry:

Statistical and Planning Advisor
Government of Yukon Territories
Box 2703
Whitehorse, Yukon Terr. Y1A 2C6

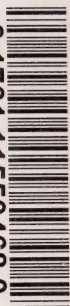
Hydro:

Yukon Electrical Public Utilities Board
Box 2703
Whitehorse, Yukon Terr. Y1A 2C6

N.W.T.

General Enquiry:

Chief, Consumer Division
Department of Public Services
P.O. Box 1320
Government of the Northwest Territories
Yellowknife, N.W.T. X0E 1H0



3 1761 11550468 0